

JOB LISTING TEMPLATE:

Please note to be uploaded to the website, jobs must be sent over with all information. We must also be notified as soon as the position is filled to remove the job listing.

Posted: 21/02/2026

Location: Eastbourne

Job Listing: Fixed Term Assistant Manager

Salary: Competitive

Send applications to: Apply through website

Job Types:

About Us:

Who are we?

For over 30 years, we've travelled, we've laughed, we've grown. We believe life is for living and

more fun with those we love. We are Made for Life.

Our mission statement:

Crafting clothes for life's everyday adventures. Today, tomorrow and always.

Our Product formula:

Considered style. Trusted Quality. B Corp certified.

We are proud to have featured in the Sunday Times top 10 best places to work 2025 and best

places to work for women 2025.

Equality and inclusion isn't an aspiration but the standard. We promote and drive equality

within our workforce to ignite an inclusive foundation for us all to build from and truly connect

with our customers, colleagues, and communities alike. You play a key part in creating an

environment free from prejudice, racism, sexism, harassment, bullying and any other form of

marginalisation in our workplaces.

Role Summary

As Assistant Store Manager, you will support the Store Manager in delivering exceptional customer experiences, driving profitable growth, and maintaining operational excellence. You will help lead the team, ensure omnichannel service standards are met, and contribute to the store's success through effective planning, coaching, and compliance.

Role Responsibilities

- Lead by example, consistently demonstrating professionalism, Brand-aligned behaviour, and a positive attitude.
- Champion the brands identity and values through team behaviour, store presentation, and customer interactions.
- Coach and mentor Crew Team Lead and crew members, fostering a culture of growth, accountability and teamwork.
- Analyse financial data and make commercial decisions.
- Assist with recruitment, onboarding and performance management processes.

Job Description:

As Assistant Store Manager, you will support the Store Manager in delivering exceptional customer experiences, driving profitable growth, and maintaining operational excellence.

You will help lead the team, ensure omnichannel service standards are met, and contribute to the store's success through effective planning, coaching, and compliance.

Role Responsibilities

- Lead by example, consistently demonstrating professionalism, Brand-aligned behaviour, and a positive attitude.
- Champion the brands identity and values through team behaviour, store

presentation, and customer interactions.

- Coach and mentor Crew Team Lead and crew members, fostering a culture of growth, accountability and teamwork.
 - Analyse financial data and make commercial decisions.
 - Assist with recruitment, onboarding and performance management processes.
 - Ensure compliance with H&S, loss prevention, operational efficiency and budget control.
 - Implement retail plans and visual merchandising standards.
 - Oversee stock management and compliance.
 - Responsible for opening and closing the store, including security checks, morning floor walks and daily team briefings.
 - Act as Store Manager in their absence.
 - Represent the brands values through behaviour, communication and presentation.
 - Align self to companies social and environmental mission and champion any actions that you can directly impact at all times
- Skills and Experience
- Previous management experience in retail.
 - Proven ability to work with KPIs and commercial reports.
 - Strong operational, stock, and cash management skills.
 - Leadership and team development capabilities.
 - Planning and organisational strengths.
 - Resilience and initiative in a fast-paced environment.
 - IT literacy and excellent communication skills.

Role Competencies

- Customer service and satisfaction focus.
- Alignment with company mission and values.
- Multichannel sales and product knowledge.
- Team development and recognition.
- Behavioural standards and communication.
- Commercial decision-making and growth focus.
- Budget efficiency and competitor awareness.
- P&L management and profitability.

FatFace Benefits:

Financial & Protection Benefits

- Sick pay allowances
- Critical Illness Income protection/ Death in service (for salaried colleagues)
- Pension scheme – with net deduction and salary sacrifice options
- Dental insurance (colleague funded)

Discounts & Perks

- 60% off FatFace products
- 25% discount at Next stores (across full price products)
- O2 phone discount
- Discounted gym membership
- Cycle to Work scheme (for salaried colleagues)
- EV vehicle scheme (for salaried colleagues)
- Perkbox – our online platform offering:

- Day-one access
- Exclusive brand discounts
- Wellbeing content
- Home workouts and more

Health & Wellbeing

- Specsavers eye care scheme
- Eye tests and contributions to glasses
- Free period products
- EAP support 24/7 via UNUM, Retail Trust, and Fashion & Textiles Support

Learning & Development

- THRIVE – our learning management system:
- Day-one access
- 1,000s of learning resources

Time Off & Leave

- 25 days holiday plus bank holidays
- Sabbatical leave (in line with service)
- Enhanced family-friendly policies – including enhanced maternity leave
- Flexible Working Opportunities – flexible working requests can be made from

day one of
employment and are considered on an individual basis.

We are committed to building a diverse and inclusive team. If you're excited about this role but your experience doesn't align perfectly, we encourage you to apply – you might be just the right fit.

|